An Amazing Journey into the depth of my Hard Drive

Jonas Zaddach

About myself

- Master Thesis on security of Amazon EC2 machines
- PhD Candidate on the topic of Embedded Firmwares' Security at <u>EURECOM</u> [1]



- My website [2](Publications, etc)
- Email: <u>zaddach@eurecom.fr</u>



Acknowledgements

- Thanks to my Advisor Davide Balzarotti and "Co-Advisor" Aurélien Francillon for enabling me to do this research!
- Thanks to Travis Goodspeed for getting me started
- <u>Similar hacking</u> has been done by sprite_tm on a different HDD brand [3]
- A description of a sophisticated data exfiltration backdoor based on compromised HDDs [5]

What is a hard drive? - Physical view

- A bunch of magnetized disks that store binary information
- The heads move over those disks
- A DSP or custom chip decodes the analog signal
- A microprocessor handles communication with the PC and keeps components in sync

What is a hard drive? - Logical view

- Bytes are grouped into blocks (typically 512 bytes), which are addressed by a block number (LBA)
- The computer can (among other) read and write blocks
- Lots of care is taken that written blocks do not change (error correction, etc)

Breaking in

- There is a JTAG port, but it seems to be disabled:(
- Seagate drives have a diagnostic serial port accessible on the Master/Slave jumpers
- This feature is known and documented in professional circles (e.g., <u>HDD recovery specialists</u> [4])
- A text menu gives access to diagnostic functions
- This feature is not specific to Seagate (also found a similar menu in WD and Samsung disks)
- Type CTRL+Z on the serial console ...

Diagnostic Firmware Menu

```
Online CR: Rev 0011.0000, Flash, Abort
Online ESC: Rev 0011.0000, Flash, Abort Looping Command
  or Batch File
Online ' ': Rev 0001.0000, Flash,
                                   Pause Output
Online '.': Rev 0011.0000, Flash,
                                   Display Active Status
Online '?': Rev 0011.0000, Flash,
                                   Display Diagnostic
  Buffer Information
                                   Display Read/Write
Online '`': Rev 0012.0001, Flash,
  Statistics
                                   Display Read/Write
Online '$': Rev 0012.0002, Flash,
  Statistics By Zone
Online '{': Rev 0011.0000, Flash, Toggle EIB-Specific
  R/W Tracing
```

Diagnostic Firmware Menu (2)

```
Online \Z: Rev 0011.0000, Flash, Enable ASCII Diagnostic
   Serial Port Mode
All Levels '+': Rev 0012.0000, Flash, Peek Memory Byte,
   +[AddrHi],[AddrLo],[NotUsed],[NumBytes]
All Levels '-': Rev 0012.0000, Flash, Peek Memory Word,
   -[AddrHi],[AddrLo],[NotUsed],[NumBytes]
All Levels '=': Rev 0011.0002, Flash, Poke Memory Byte,
   =[AddrHi],[AddrLo],[Data],[Opts]
Online \C: Rev 0011.0000, Flash, Firmware Reset
```

Dumping the firmware

- Hmmm, we got peek and poke, that's cool
- With a bit of trial and error, the firmware can be extracted (drive will crash if you use invalid address)
- Neighborly thanks to Travis Goodspeed who dumped the firmware
- But it gets even more interesting ... when you reboot the drive

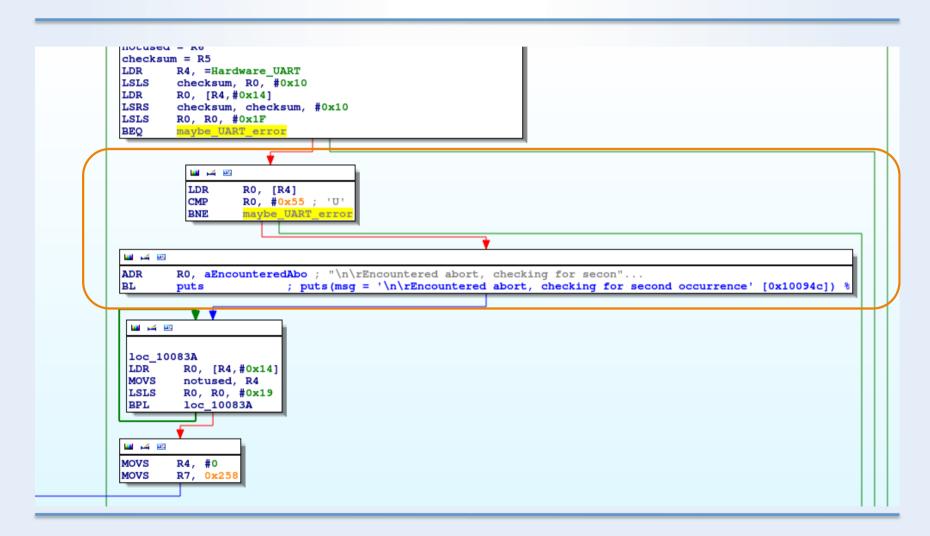
Bootloader Prompt

```
ASCII Diag mode
                                   Boot Cmds:
                                    DS
F3 T>
                                   AP <addr>
Spinning Down
                                    WT <data>
                                    RD
Spin Down Complete
                                    GO
Elapsed Time 6.012 secs
                                    TE
Delaying 5000 msec
                                    BR <divisor>
                                    BT
Jumping to Power On Reset�
                                    WW
SEA-3 Yeti Boot ROM 2.0
  (12/06/2007)
                                   RET
Copyright Seagate 2007
```

Inject a debugger

- Now we have poke (AP + WT) and execute (AP + GO)!
- This allows us to load and execute code on the drive's ARM processor
- The addresses of the getc and putc functions are known from the firmware disassembly
- I developed a tiny GDB stub (2.6k) that communicates with my host over UART and allows me to debug code on the drive

Accelerating the stub loading



Reconaissance

- Get ARM Coprocessor registers → CPUID, Memory protection settings, cache settings, etc.
- Drive still crashes when an invalid address is accessed → Reconstruct the memory map
 - Some regions are already known from the memory dump in the diagnostic menu
 - IO region is known from the serial port

Memory Map

Memory Range	Туре
0x0000000 - 0x00008000	Code SRAM
0x00100000 - 0x00120000	ROM
0x00200000 - 0x00400000	Code DRAM
0x04000000 - 0x04004000	Data SRAM
0x4000000 - 0x50000000	IO
0x60000000 - 0x70000000	Data DRAM

Dumping the Flash

- Identify the flash read function in IDA
- Break execution at beginning of Flash read function
- Modify the parameters to read the part of the Flash that is interesting
- Dump the memory where the Flash data was read to with the GDB "dump binary ... "
 command

Following the execution

- Keeping control is challenging
- After loading the firmware from Flash to DRAM, this memory range is marked as readonly, breaking SW breakpoints → Overwrite the write-protect instruction with NOP
- Loading of the OS overwrites exception vector table, removing our debug exception handler
 → Watch flash loads and block the one writing to address 0x0

Following the execution (2)

- OS uses the whole code SRAM where the GDB stub resides → Move GDB stub to free DRAM memory after DRAM has been initialized and before SRAM is overwritten
- Execution "escapes" the debugger → Put a breakpoint in the UART interrupt handler, so that a CTRL+C will trigger the breakpoint

Dissecting the realtime OS

- The OS is custom kernel
 - Fixed number of tasks
 - Preemptive
 - Event-based: Each task has an accepted events mask, tasks can wait for a specific event or yield with generating an event to other tasks

Tasks in the bootloader FW

- Interrupt handler: Handles all hardware interrupts
- Read/write task: Handles accesses to the magnetic platters
- SATA task: Parses SATA requests and sends responses
- Diagnostic task?
- Load main firmware task?

But wait ...

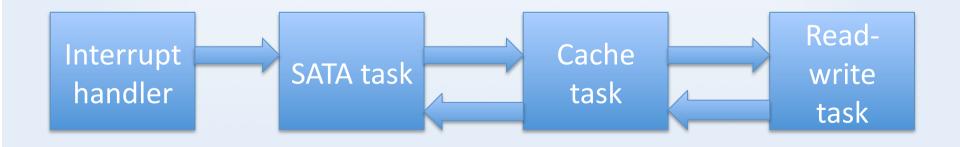
- Why did you say "Bootloader FW"?
- Well, actually the firmware from Flash serves only to load the actual firmware from the disk
- A very small unpacker stub then distributes this firmware in memory and runs it
- The main firmware is based on the same OS as the bootloader firmware

Tasks in the main FW

- Interrupt handler
- Read/write task
- Diagnostic task
- SATA task
- Cache manager task
- ??? task
- Power management task

Data flow for a SATA request

- Problems
 - Initial SATA packet written to memory by HW
 - All data is kept in global variables, dataflow is hard to trace ...



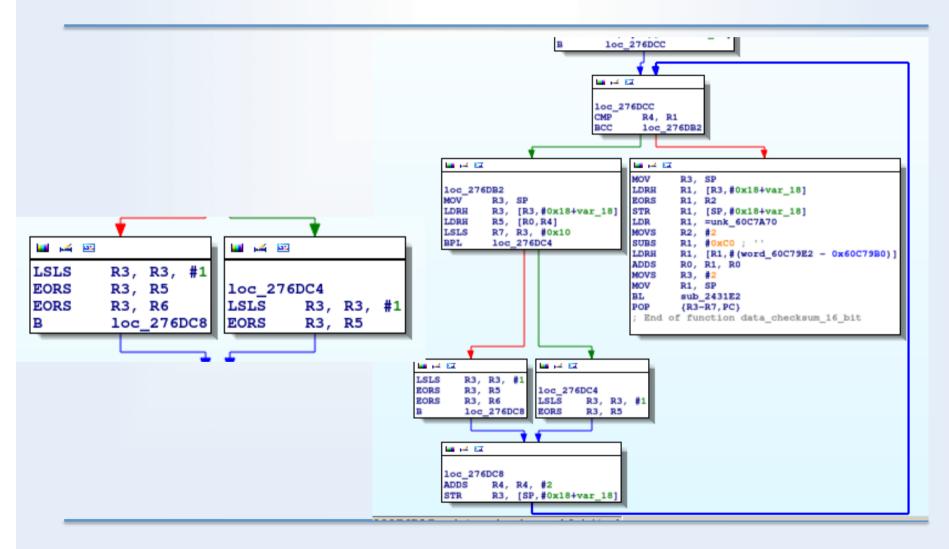
Tapping into the data flow

- Basically you can change data anywhere on its way to the R/W task
- I chose to intercept the flow in the cache task
 - This is where I first found a data structure pointing to the packet
 - Modifying the packet data would give us a fullblown backdoor ...

Checksums

- Unfortunately, the drive raises an error and crashes when data is modified
- Observing the data in memory closely shows that each 512-byte packet is followed by 6 addional bytes
 - One 16-bit checksum
 - One 32-bit checksum
- After trying to figure the algorithm out for 2 days, I found it in the code ...

Checksums (2)



Roll your own backdoor

- Now we have all components for a backdoor
 - Wait for a magic packet (written to LBA x) that tells you which packet (at LBA y) to exfiltrate
 - Read that packet from LBA y, fix the checksums, and write it to LBA x
 - When LBA x is read again, a copy of the data at LBA y is retrieved

Distribute your FW

- Currently Seagate firmwares are updated through a DOS utility
- Hdparm also has a firmware update functionality, but it did not work for my drive
- The DOS utility could easily be embedded into the system start to flash the HDD once the computer is rebooted

Detection

- A modified FW is almost impossible to detect (except if you trigger the malicious behaviour)
- A modified FW can pretend to do a firmware upgrade while not doing one to protect itself
- Once written to the Flash, the firmware can burn a fuse of the Flash chip and make it readonly
- Only secure detection is through extraction and comparison

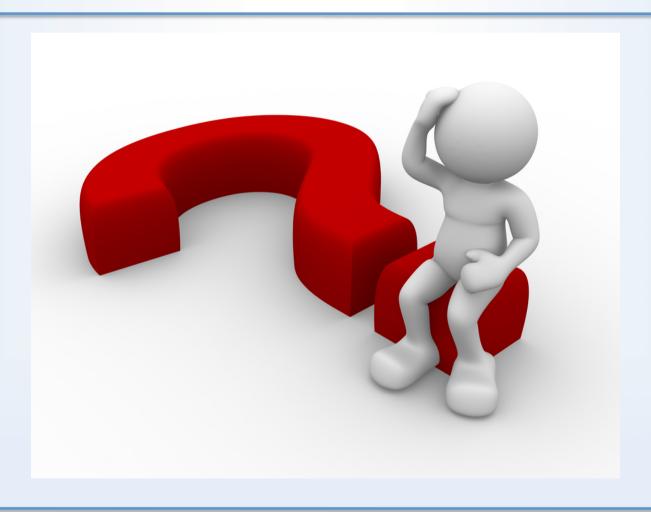
Countermeasures

- Sign that FW and only accept signed FWs!
- Do not allow code injection in the bootloader
- Does not help against bugs that allow code injection ...
- Do not leave anybody with root privileges near your hard drive

Demo

It's demo time!!!!

Questions



References

- [1] http://www.eurecom.fr
- [2] http://www.s3.eurecom.fr/~zaddach/index.html
- [3] http://spritesmods.com/?art=hddhack&page=1
- [4] http://forum.hddguru.com
- [5] http://www.s3.eurecom.fr/docs/acsac13 zaddach.pdf

GDB Stub

- GDB can connect to targets using a serial interface and a simple protocol
- There is a stub implementation in the source code tree, but not for ARM and it's bloated (for my purpose)
- 6 primitives are enough to give debugging support with software breakpoints:
 - Read bytes, write bytes, read registers, write registers, continue and get signal

Diagnostic Overlays

- The firmware supports overlays, which is a means for OEMs to include custom functionality
- Overlays can hook into control flow and add functionality
- An overlay for diagnostics is provided with the original firmware
- The overlay is loaded once its functionality is needed

Reversing the firmware file format

- Try to find flash dump and memory dumps in a firmware update file Bingo!
- File is organized in sections, each section containing
 - First stage bootloader
 - Flash image
 - Main firmware
 - Overlays
- If you are interested, write me for my hackish script